



AfricaRice

JOB ANNOUNCEMENT Consultant – Application Specialist CONS/07/2018/01

About AfricaRice

AfricaRice is a leading Pan – African rice research organization committed to improving the livelihoods in Africa through strong science and effective partnerships. AfricaRice is one of the 15 international agricultural research centres that are members of the CGIAR System Organization (CSO). It is also an Intergovernmental association of African member countries. Its membership comprises of 26 countries, covering West, Central, East and North African regions.

Background

Africa Rice Center works in collaboration with nine CGIAR centers on a joint project named as OCS (One Corporate System). The system is based on the ERP (Enterprise Resource planning) software, Agresso Business World. All participating centers have worked jointly and prepared « common design document », it is the base of all concepts of the system setups.

Responsibilities

Under the overall guidance and supervision of the Director of Finance, the Consultant Application Specialist will be responsible for:

1. Serve as one of the cross-unit Business Processes implementations expert of the One Corporate System (OCS);
2. Manage and build business process into UNIT4 Business World;
3. Ensure that the project deliverables are on time and at the required level of quality;
4. Support in configurations within OCS in cooperation with other OCS team members (Process owners)
5. Provide technical assistance and application support to OCS users;
6. Test existing and new functionalities in Agresso;
7. Create reports in Excelerator and in Agresso report creator;
8. Support issues arising in live, test and UAT systems and liaise with the Systems Analyst to ensure that any changes are promoted to the business;
9. Review the business as usual issue log and resolve issues in a timely manner;
10. Ensure other issues and/or problems are monitored and investigated;
11. Support all projects in respect of OCS and other systems that integrate with OCS;
12. Contribute in the development of training materials and other guidance;
13. Ensure that existing business processes and procedures are reviewed and formalized (where necessary) for efficient implementation and to provide more business value;
14. Coordinate issue mitigation with respect to development or production challenges during the “go-live” phase of a new solution and/or improved business processes;

15. Identify and implement application integration via APIs and Web Services, from OCS to other applications, to provide fully integrated implementation.

Qualifications /Selection Criteria

Education

Master's degree in Computer Science or equivalent. A Bachelor's degree in Computer Science with 5 years of experience may be considered.

Work Experience

- At least 5 years' experience in a similar position
- Experience of developing and implementing an ERP (Unit4 Business World - formally Agresso) would be a major advantage.
- Experience of leading a technical team in the delivery of business applications.

Knowledge and Key Competencies Required:

- Experience of developing and implementing an ERP (Unit4 Business World - formally Agresso) would be a major advantage.
- Experience of leading a technical team in the delivery of business applications.
- Knowledge of a mid-range mainstream ERP,
- Solid knowledge of database SQL Server
- Solid Knowledge of javaScript, C++, HTML, JavaScript
- Substantial exposure to hardware platforms, cloud computing and enterprise software applications;
- Considerable knowledge of business process management and budgeting, ideally with experience in Organizations managing donor-funded projects;
- Demonstrated success in project management and excellent understanding of project management principles. Certification in Project Management (PMP or Prince2) or Information Technology accreditation (ITIL or COBIT certification) is an asset.
- Excellent customer service skills;
- Ability to communicate technical information to non-technical personnel;
- Ability to contribute thoughtful planning, careful execution, and effective teamwork;
- Ability to collaborate with other IT professionals and, as needed, various external consultants;
- Ability to manage multiple activities simultaneously;
- Ability to be self-driven and able to work without close supervision.

Language

The candidate should communicate fluently (orally and in writing) in English or French with a good working knowledge of the other language.

Terms and Conditions

- This is a regionally recruited position.
- AfricaRice provides an attractive salary and benefits package and a collegial and gender-sensitive working environment.
- The initial consultancy contract is for 6 months with possibility of extension.

Application procedure



AfricaRice

Expressions of interest (a full CV + supporting statement) including the names and addresses (telephone / fax / email) of three referees should be submitted. To apply for this position, please send your applications to africaricehr@cgiar.org with the following mention in subject: "Recruitment process – Consultant Application Specialist".

Applications will be considered until **Tuesday, 17 July, 2018**.

AfricaRice is an equal opportunity employer. We believe that staff diversity promotes excellence in our operations and particularly welcome qualified applications from women, people living with disabilities and developing countries.

AfricaRice thanks all applicants but only shortlisted candidates will be contacted.

To learn more about us, please visit our website at

www.AfricaRice.org